

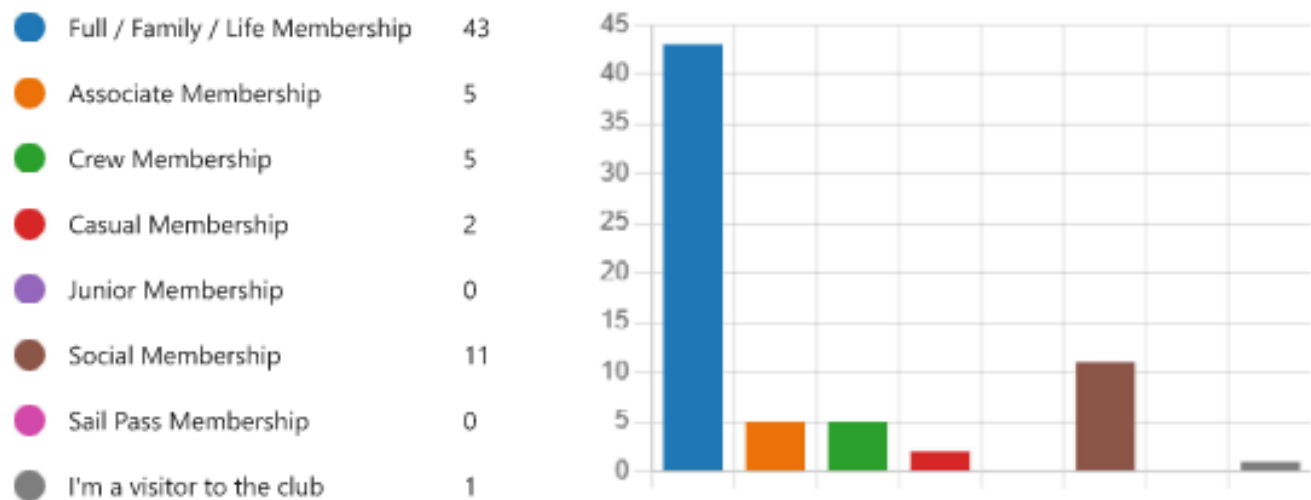
# CCYC MEMBER SURVEY ONE RESPONSE PER MEMBER PLEASE!

67  
Responses

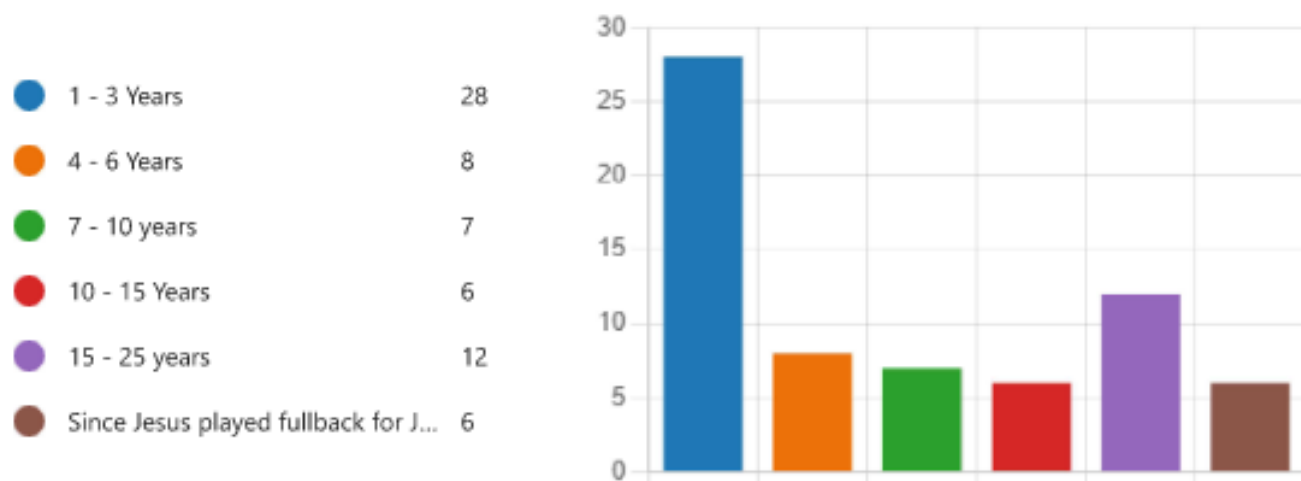
1 1: 42  
Average time to complete

Closed  
Status

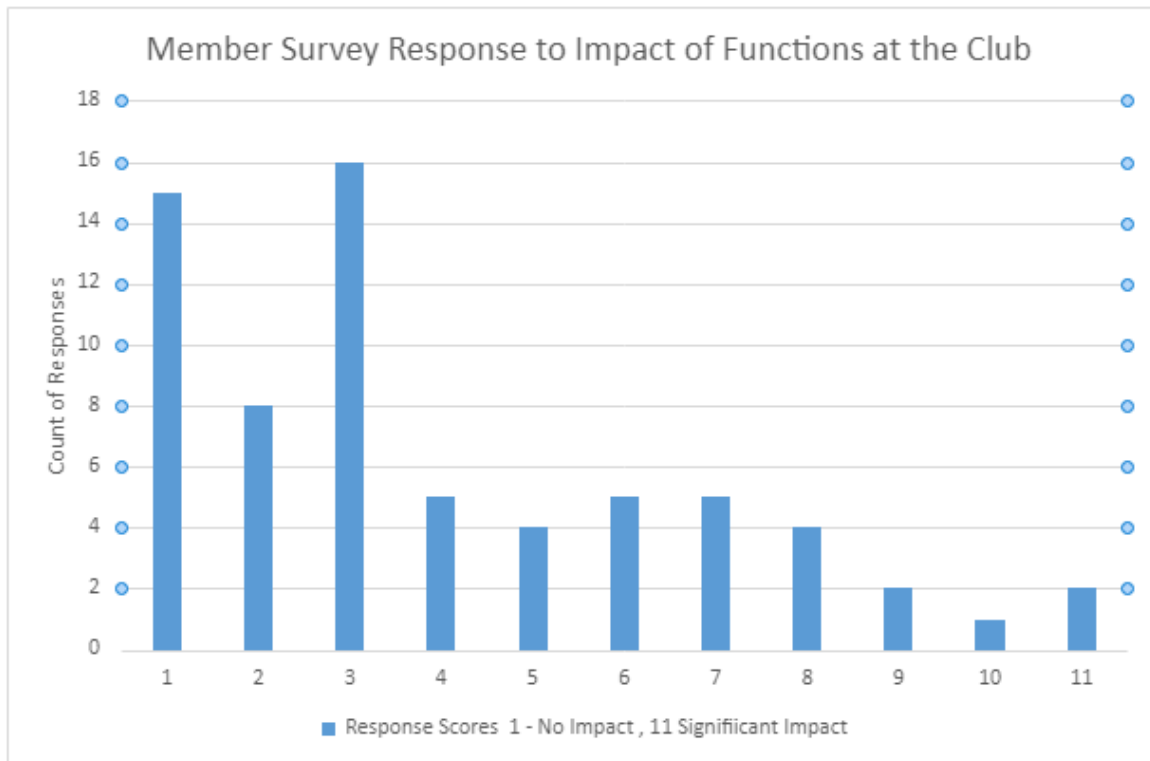
Q1. What class of CCYC membership do you hold, if any?



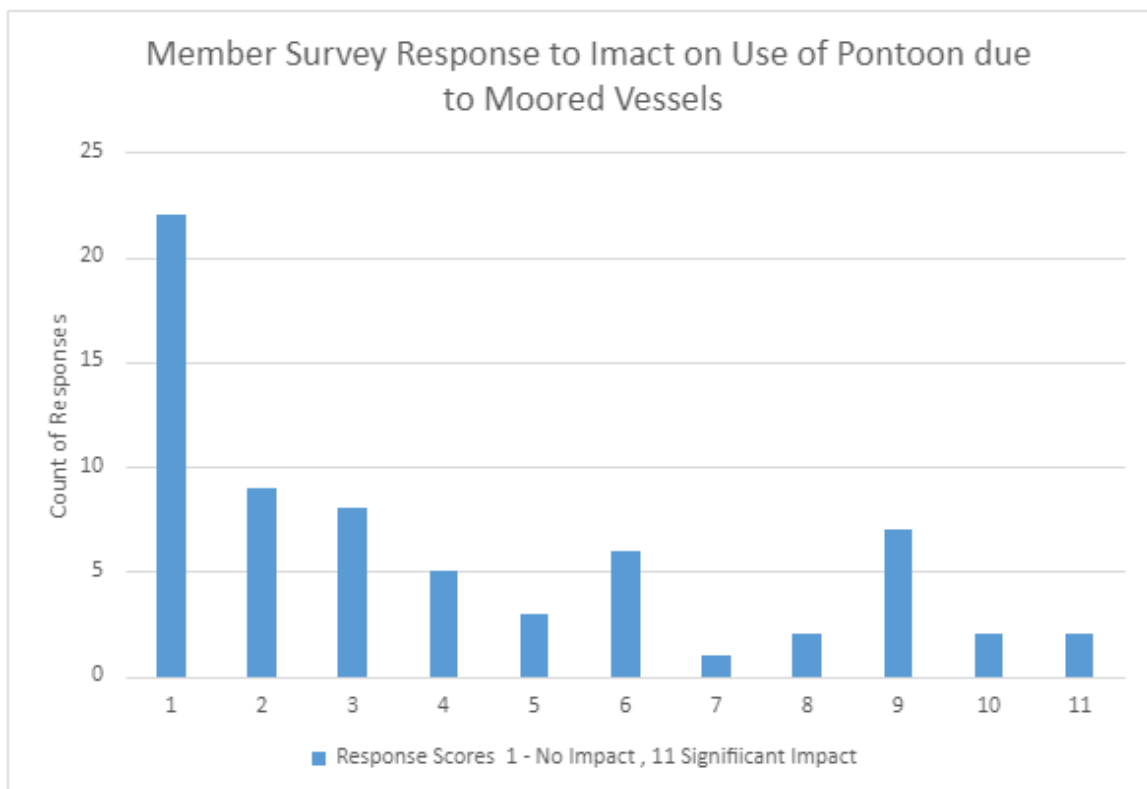
Q2. How long have you been a member?



Q3. What impact do private functions such as weddings and birthday parties have on your use of the club?

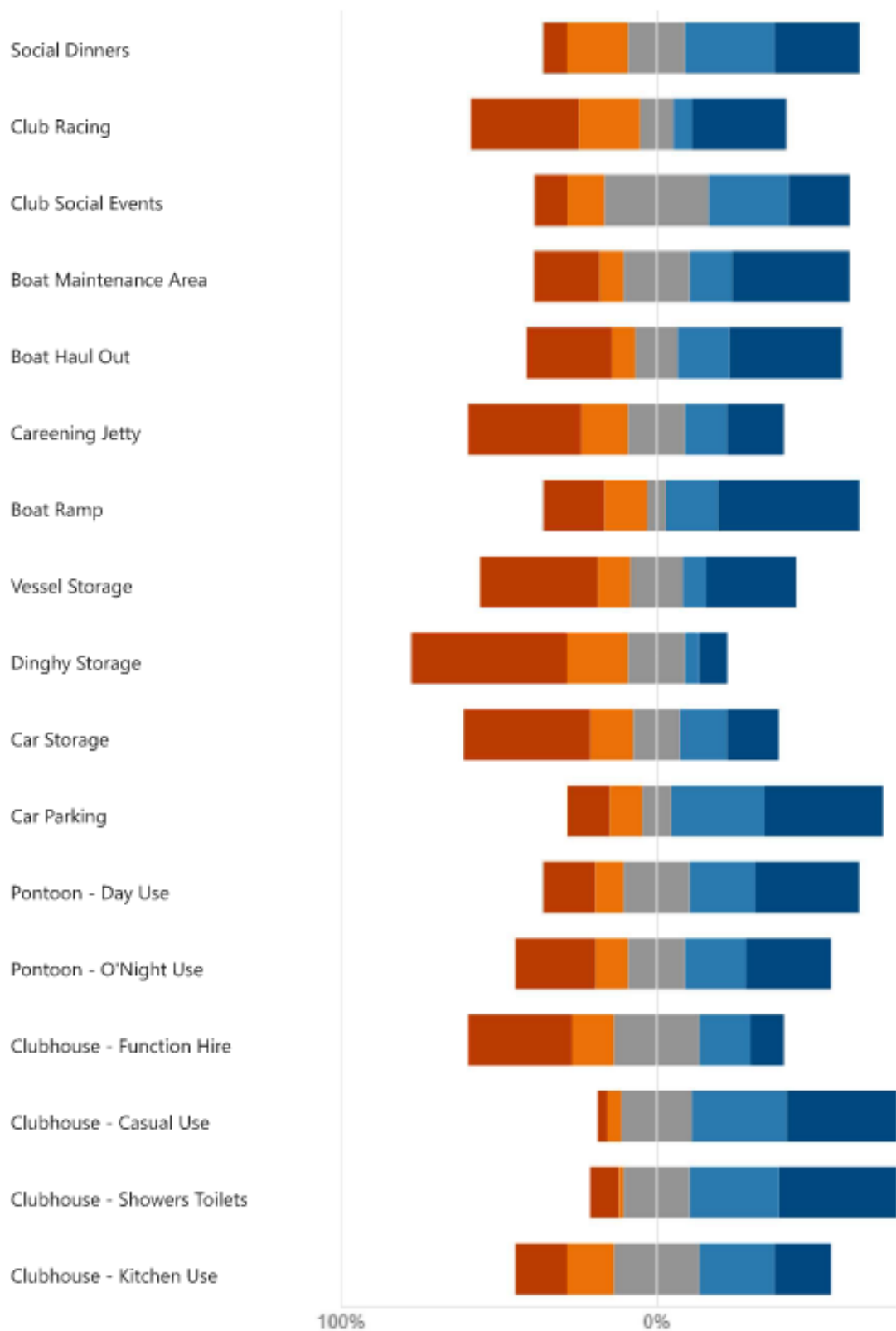


Q4. What impact do vessels moored on the pontoon have on your use of the pontoon?

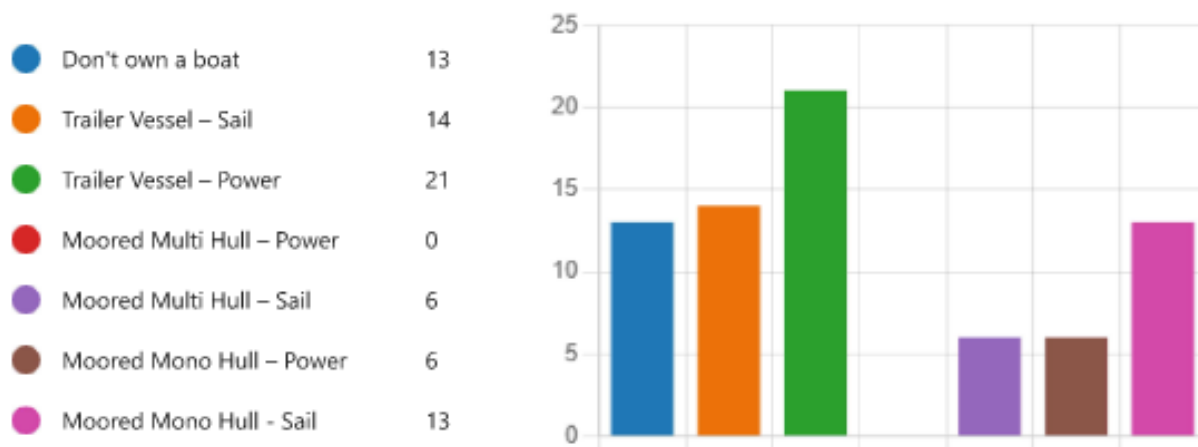


Q5. On a Scale of 1 to 5, where 1 is not important and 5 is very important, what of the following club amenities and activities are important to you?

1 2 3 4 5



Q6. What type of boat do you own? (You may pick more than one but don't count your tender)



Q7. What improvements to club amenities would you like see?

- Access - Function centre, larger car park and access to the club not going through the coast guard area
- Another Shower area - A second shower area
- Another Shower area - If covid restrictions are a way of life now, then a permanent toilet/shower facility should be in the boat maintenance area.
- Area for socializing, training, meeting - A better secondary area for after racing socialising when there is a function on, that could also be used as a training room
- Area for socializing, training, meeting - Better member access during functions
- Area for socializing, training, meeting - Dedicated space for meetings and training. Somewhere for members to have a quiet beer and chat if functions are being held at the club.
- Improvements to the boat work area
- Area for socializing, training, meeting - I like the club as it is. A dedicated sailing office/training room would be nice though.
- Area for socializing, training, meeting - If the club wishes to run private functions, build a function facility, so that it doesn't impact on the general use of the members, particularly on racing days.
- Area for socializing, training, meeting - More suitable area for sailors to gather for training, meetings and socialising, particularly when there are many people around or when function on.
- Area for socializing, training, meeting - Separate area for members use when functions are being held

- Area for socializing, training, meeting - Seperate bar area for members when there is a function on
- Area for socializing, training, meeting - Training room
- Car Park - Function centre, larger car park and access to the club not going through the coast guard area
- Car Park - Improvements to parking setup, eg marking, more education on etiquette and use of the key box etc.
- Car Park - More parking
- Car Park - safe car parking .my car was damaged when parked in the grounds- moved by someone- and no one owned up.
- Dosa - Smoking area moved somewhere else !!
- Food and Beverage/Clubhouse - Better seating outside
- Food and Beverage/Clubhouse - Bistro
- Function Centre - Function centre, larger car park and access to the club not going through the coast guard area
- Jetty - two areas that could be better utilised in my opinion are; the careening jetty area and the area next to the VMR where the dinghies are stored.
- Keno/Pokies - Keno, Pokies
- Kitchen - Remove/move the tap from the vege sink so clean dish racks can slide out of dishwasher safely. Install an industrial/commercial combi oven.
- Maintenance Area - Dedicated space for meetings and training. Somewhere for members to have a quiet beer and chat if functions are being held at the club. Improvements to the boat work area
- Maintenance Area - Improve haul out & maintenance facilities
- Maintenance Area - Wash down area
- Nothing Needed - Amenities are great
- Nothing Needed - Fairly happy
- Nothing Needed - great amenities already
- Nothing Needed - I cannot suggest improvements as I think we are really well catered for
- Nothing Needed - I like it now. It is excellent. Sailing training for casually available wannabe's like our family would be nice
- Nothing Needed - I think it is a great little club. Potentially more weekend fish days etc.
- Nothing Needed - I think they are great at the moment
- Nothing Needed - Its hard to improve on the location and the friendly people who gather there
- Nothing Needed - Nil
- Nothing Needed - Nil
- Nothing Needed - No Issues
- Nothing Needed - None needed.
- Nothing Needed - Nonw

- Nothing Needed - Very happy with current facilities.
- Nothing Needed - You have done a great job i believe they are fine as there are for now
- Pontoon Access - Much more pontoon access. Whilst every member has (limited) rights to use the pontoon, members with massive cats and monos (whether power or sail) that take up considerable pontoon berthing capacity mean members with much smaller boats (power or sail) cannot use the pontoon. Even trying to raft up in a small boat next to the larger boats is difficult. Usage of the front pontoon should be restricted to 1 hour, then the owner charged \$1 per metre of length per hour. No exceptions. If staying longer than an hour, the vessel must be moved to the back of the pontoon and may be moored for 24 hours (members only), then charged \$1 per metre of length per half day (am or pm) or part thereof thereafter.
- Pontoon Access - bigger pontoon area ?
- Pontoon Access - extending pontoon or additional and ramp improvements
- Pontoon Access - More pontoon area extended
- Pontoon Access - potoon on boat ramp
- Pontoon Access - Ramp pontoon
- Sail Training - I like it now. It is excellent. Sailing training for casually available wannabe's like our family would be nice
- Security - Security cameras perhaps.
- Vessel Storage - More boat storage
- Vessel Storage - The availability of space for short term storage of boats such as for a few days or a week or two. It appears to me that much of the boat storage space is taken up by boats that are rarely used, many (most?) of which are not yachts. We should not allow the club boat storage area to be a parking ground for boats that are rarely used.
- Vessel Storage -
- Winch/Haulout - Automate the haul out/in winch control (safety reasons).
- Winch/Haulout - Improve haul out & maintenance facilities
- Winch/Haulout - The mono hull keel boat haul out trailer is old and of poor design. It needs to be replaced with a trailer adjustable for ramp angle and parking boats away from the trailer.
- - More social evenings

Q8. Do you think there enough focus on yachting in the club?



Q9. Do you think the club should have a better focus on cruising? (both sail and power)



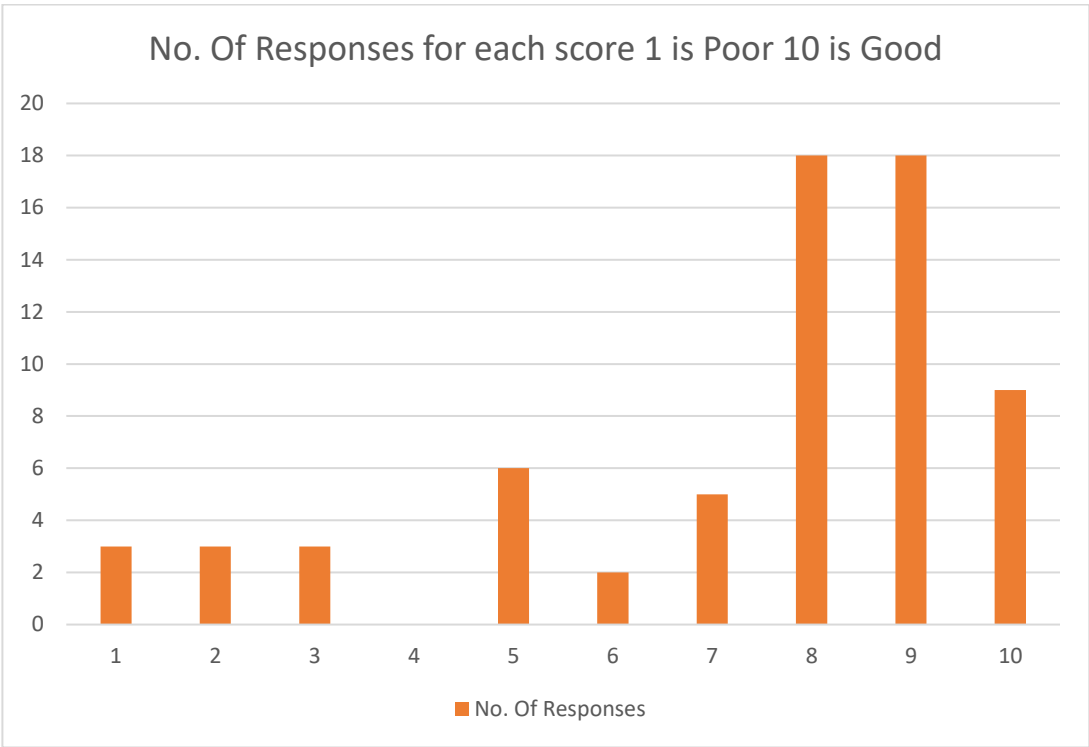
Q10. What would you like to see occurring at the club that is not happening now?

- A full-time restaurant permanently working out of our kitchen
- A greater involvement in on the water activities. Qld Yachting has largely been responsible for killing off a lot of our great past club activities. We can counter this with more emphasis on Wednesday sailing, weekend events in Keppel Bay. I believe our Vice Commodore is on track to create more of these events. It is important we encourage member participation and support our VC initiatives.
- A push to get people who don't own a boat involved in competition, on the water...i.e., opportunities to crew on vessels.
- All ok
- Better selection of alcohol
- breakfasts on the deck :)
- Continue improving and growing all facilities
- Focus on aging club members. Seniors night for old salts. Movie night on the pontoon. Knot tying nights for all members including children, Anon board cruising cook book. Better use of facebook, hints, tips, cooking, emergency sail repair, product reviews, travel/passage reviews. How to fly a drone classes. underwater photography classes. Establishment of the CCYC dive trail in and around Great Keppel with underwater makers for junior, family and experienced divers. Sporting Wheelies annual race around the islands for crew and skippers with disabilities.
- Have more island gatherings. Love the pirates day, maybe have that on the water for another event.
- Hosting sailing events, championships
- I can't think of anything
- I would love if there was a service that would place your boat in the water for you, I would certainly pay money for this, I'm not sure how this would work with insurance, it could definitely be a great money spinner for the club, with great benefit to the members
- Include meals for Keto ... no sugar or low carbohydrates.

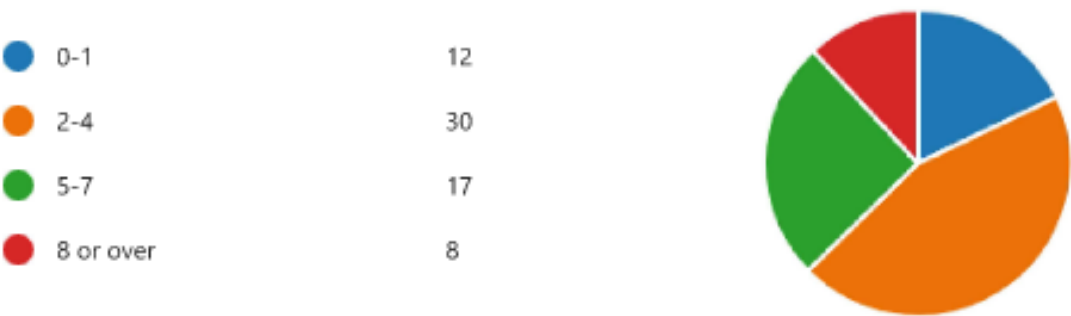
- Increase in number of smaller craft such as Hartleys to encourage younger sailors to purchase & race
- initiatives to encourage younger sailing members
- its fine
- Its pretty sweet how it is
- Limit on the number of nights you can use the pontoon to 2 -3 nights per week and maximum of 5 nights per month . 7 days is to much as 4 boats can tie the pontoon up for the month, this should apply to trailer boats as well as yachts
- Meat tray raffles
- More casual sailing social events
- more frequent cleaning of ramp or update the concrete
- More general members training, such as racing training, safety at sea and marine first aid etc
- More joint days with KBSC to bring younger members
- more leniency to some situations
- More live music
- More member volunteers for Friday Night Dinners.
- More social evenings with meals .
- More social events eg themed functions and dinners
- More volunteer assistance at club functions and working bees
- Motor cruiser members being considered on a social level if there are club overnighed etc
- New member night
- No smoking on the deck.
- Potentially more instructional cruising sessions, such as overseas immigration, Bluewater open ocean weather forecasting from someone experienced if available. Just as an informal activity.
- Promotion of cruise in company opportunities and on boarding of new boating members
- Sea shanti singing evening.
- Security of yard. Cameras etc.
- Separate area for member use when functions are being held
- Social boating events
- Social boating events.
- The club is now having some "cruising" type outings. I would like to see more of this.
- Trivia nights. Meat raffles on a Friday night.
- Try a once a quarter menders only evening
- unsure
- you are done a great job the place is well maintained and very well manged



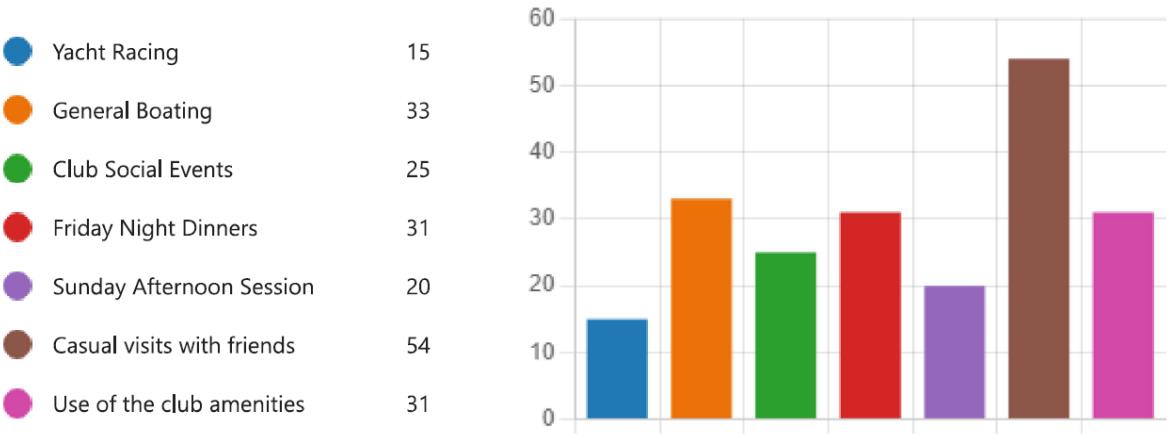
Q11. Are you satisfied with the level of communication from your club?



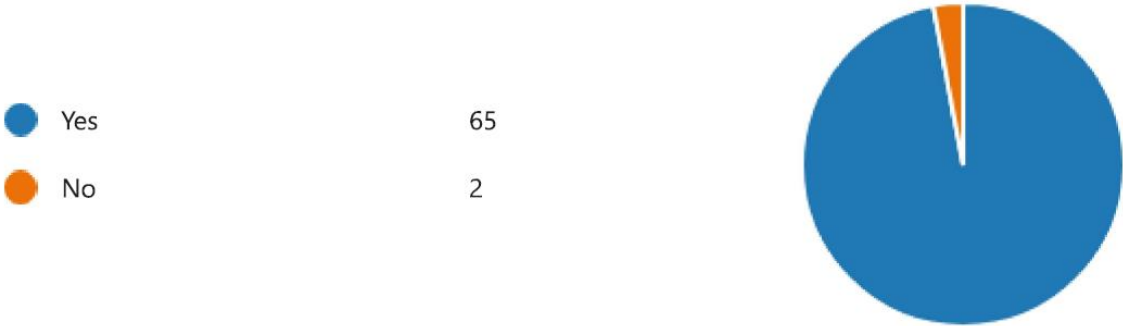
Q12. How often / many times a month do you visit to the club?



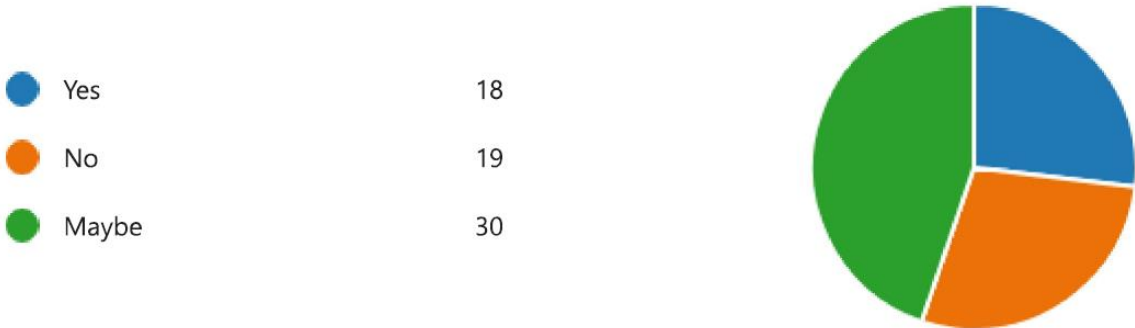
Q13. For what purpose to do visit the club? (You can choose more than one)



14. Do you promote our club to others or invite friends and family?



15. Would you be interested in volunteering to help with club social events?



Q16. If you answered yes or maybe to the previous question, could you please provide your name.

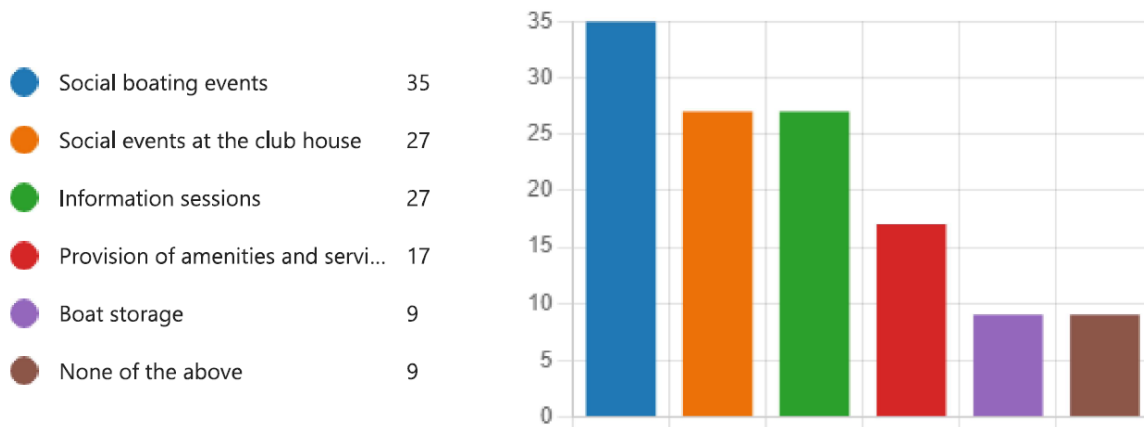
Responses 36

Q17. What would encourage you to attend club general meetings?

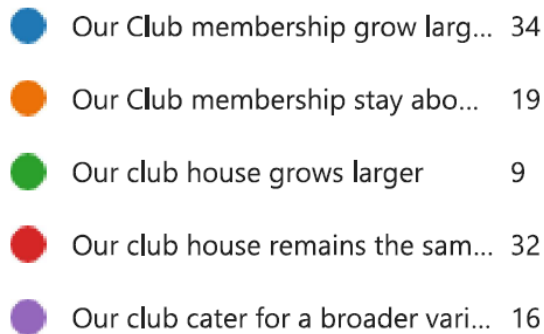
- Date/Time Change or Weekend - Holding them on a weekend afternoon (same as KBSC general meetings)
- Better Advertising of Agenda - The advertising of important issues that will be discussed at the meeting.
- Better Advertising of Agenda - Better advance communication
- Date/Time Change or Weekend - More reasonable time.
- Date/Time Change or Weekend - Different dates
- Date/Time Change or Weekend - The weekend
- Date/Time Change or Weekend - Hold them on weekends
- Free Meal /Drinks - Make them more social gathering like the RSL (they have the meeting an hour before the public trading starts and free lunch is attached to the attendance of the meeting).
- Free Meal /Drinks - Free meal and drinks
- Free Meal /Drinks - Free beer 🍺
- I do when I can - If I'm here I do attend
- I do when I can - I do
- I do when I can - I already do
- I do when I can - I do
- I do when I can - I attend
- I do when I can - if im around i would attend
- I do when I can - Normally do.
- Nothing - After many years being actively involved in running club I feel its time to hand over to newer members so I have no reason to attend meetings.
- Nothing - Nothing
- Nothing - N/A
- Nothing - Nothing in particular.
- Nothing - As a social member, club business is of lesser interest to me
- Nothing - I'm not interested in attending meetings
- Nothing - Not a lot
- Nothing - Nothing

- Nothing - Not now
- Time Issues - More time on own behalf
- Zoom - Distance Issues - Less tyranny of distance
- Zoom - Distance Issues - if they were available on Zoom or some online platform
- Zoom - Distance Issues - We are unable to as we do not currently live at yeppoon. but that may change in the future.
- Zoom - Distance Issues - due to work commitments mid-week meetings are near impossible for me to attend, however if the meetings could still be broadcast over zoom, I could attend from anywhere, im probably a minority in this though so no big deal.
- Zoom - Distance Issues - Only thing stopping me is working mostly
- Zoom - Distance Issues - If I lived on the mainland.
  - More opportunities to crew on vessels.
  - Agenda items that effect the pontoon
  - unsure
  - The only meeting I attended they didn't get quorum
  - strippers.

Q18. What would you like to see a greater focus on at the club? (You can choose more than one)



## Q19. What would you prefer to see? (You can choose more than one)



## Q20. Any Other Comments

- Re Q19. The club footprint is at a maximum size for the clubhouse footprint and boat storage - any increase in either would reduce the other. There is no room for expansion unless the police or VMR moved out, and that won't happen, or a nearby bit of land could be acquired to relocate everything and still be on the water in the harbour.
- Attract Yacht Owners Given the number of yachts stored in the general facility (not the yacht club) I am surprised at how few never seem to be taken out sailing. Can we promote sailing among yacht owners?
- Attract Yacht Owners Having an active and growing sailing fleet is important
- Attract Youth 4. Pay for sailing members to undertake the Ayf instructor sail training and reduce the club's charge for sail training so that more young people can afford to learn about keelboat sailing. Our instructors should be volunteers not paid. And there should be enough of them for regular sail training to occur.
- Attract Youth 5. Update the club image so that it is more appealing to younger people. A stagnant club with ageing membership will decline and die.
- Attract Youth 6. Purchase another Bendigo so that young people will be able to compete in one design sailing.
- Attract Youth 7. Organise for regular interactions with the KBSC so that dinghy sailors can learn and enjoy keelboat racing and cruising.
- Attract Youth grow membership with younger sailing members
- Code Of Conduct I would really like a Code of Conduct to be expedited. It is taking way too long for this to happen. It should already be in place.
- DOSA Could the area be moved so the 2nd hand smoke does not affect non smokers seated in the general area!!
- DOSA How many members actually smoke there?

- DOSA Why is the smoking area in a prime position on the jetty?
- FaceBook 1. Make our Facebook page interactive and invite members to make suggestions for improvements to the club.
- Fees Fees to members for use of pontoon, parking etc. should be included in membership.
- Follow Up After Training I and my wife did the crewing course last year. I really enjoyed it and wanted to get more involved in sailing because I love being on the water. I was advised to express my interest in exploring crewing opportunities with [REDACTED]  
[REDACTED] I sent [REDACTED] an email to thank [REDACTED] and the club for the opportunity to complete the course and got a blank!! Not even even the consideration of a; "thanks for your email, I'll come back to you..." This projected an air of arrogance and a feeling that new-comers weren't welcome. If the culture is cliquey, I don't want to be involved...and the image projected is, there's a core group of old people who've been there a long time and who want to have their own 'club', at the detriment of progression.
- Happy with Club Great club
- Happy with Club Great team doing a great job well done
- Happy with Club I am in SEQ and not there much, but very much enjoy it.
- Happy with Club I am quite happy with the club as it is, but I understand that growth is important and at times needed.
- Happy with Club I love the club. It is very clean, great location, friendly. It is a life saver for me living as I do (for the past 32 years) on GKI. I love occasionally being able to wait there til dawn if I am caught out on the mainland and can't travel home in my small boat. I am so grateful for the patience and help that the caretakers have provided over the years. There is always a friendly face there. I would hate to see it turn into one of those big busy Sydney yacht clubs where everyone is distant and unfriendly. If it is surviving financially, then I would hate to see it 'grow' just for the sake of growing. Many beautiful places have been ruined by the idea of expansion just for the sake of growth. Personally, I appreciate it just the way it is. I love it.
- Happy with Club I think our club is a glowing success and caters well for the general community and for active members general boating needs. I have concerns with decline in club profitability and trust this is a growing pain that will change shape. I hope that current and future committees can focus on retaining sailing interests , member camaraderie and remember the reasons why the club formed in 1974 .
- Happy with Club Keep up the great work !
- Happy with Club Love the club, though work commitments keep me away atm
- Happy with Club We really appreciate all that the staff and volunteers do for the club. It is a beautiful venue and we love visiting.
- Happy with Club youre doing a great job
- Pontoon 2. Organise for online booking/payment and availability status for the two catamaran berths on the pontoon. This will allow for payment at time of booking.

- Pontoon 3. Designate and sign the two catamaran berths so that members are aware that cats over 40' have priority with the exception of Friday 1 pm to Sunday 4pm.
- Pontoon a pontoon down the ramp would make launch and retrieve a lot easier
- Pontoon invest in an additional pontoon.

Separate area for members during functions      Seperate small area for members for when there are functions

I am filling this in instead of my husband as he hates surveys. His opinion is probably different to mine ;-)

I have no preference for question 19 but had to check a box

No

No

Thanks for organising this

This is our pre Covid survey, now that restriction's have lifted we shall once again be able to return.

Using the club for a range of activities, will ensure it is sustainable, financially. A diversity of community connections makes grants easier! Closer connections to Coast Guard is doeable. Etc.

Whilst I have been a member since the 70's and haven't owned a boat for several years, I have many friends who do. I am keen to see that the club sticks to the original reasons for its existence. If you dont know what it is, look up the constitution.

Q21. Could you please provide your name to enable us to contact you for follow up if need be (This is Optional)